



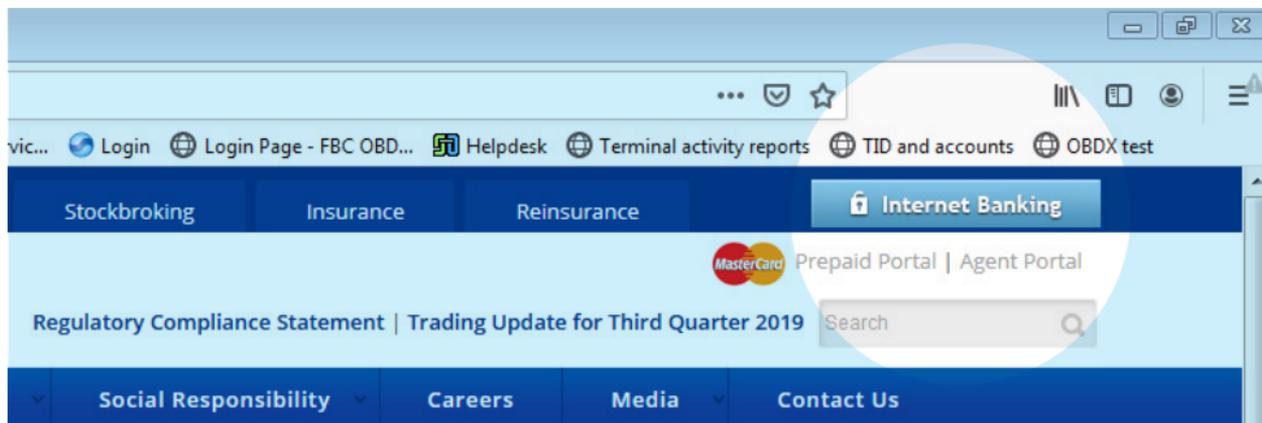
FBC

Internet
Banking

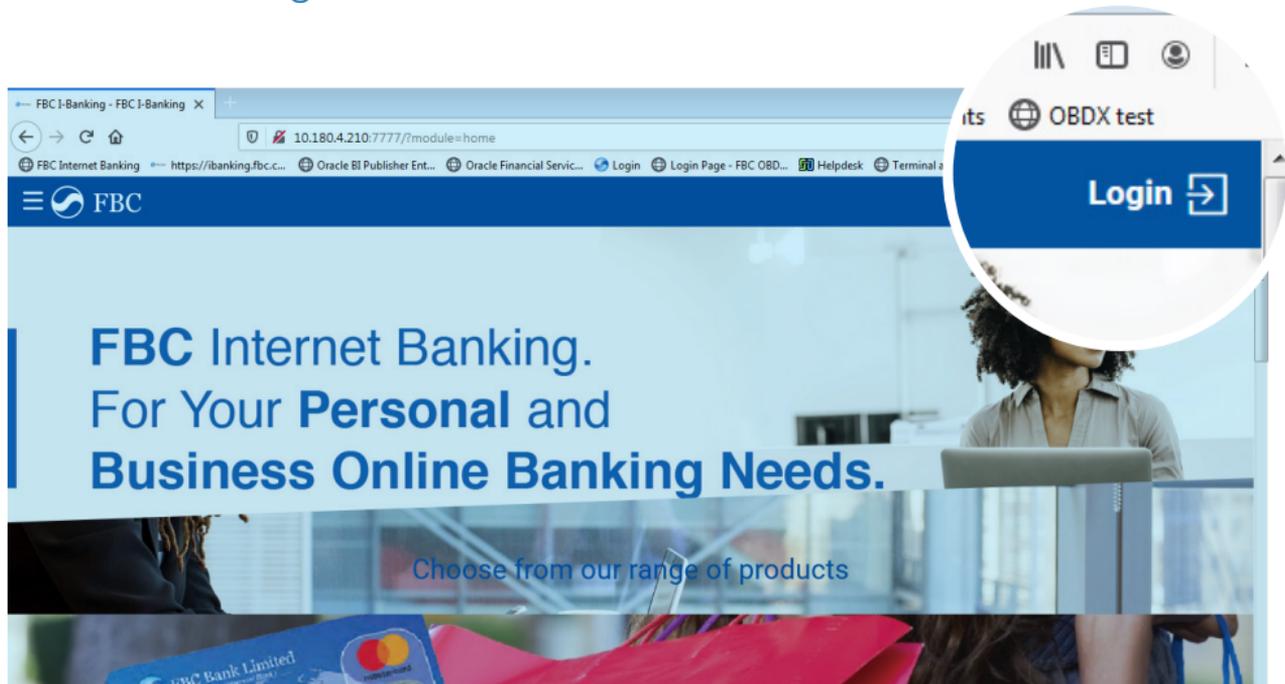
Now With
Self-Registration
Capability!

Here is how to Self-Register for FBC Internet Banking:

- Visit www.fbc.co.zw and click on 'Internet Banking'



- Click on 'Login'



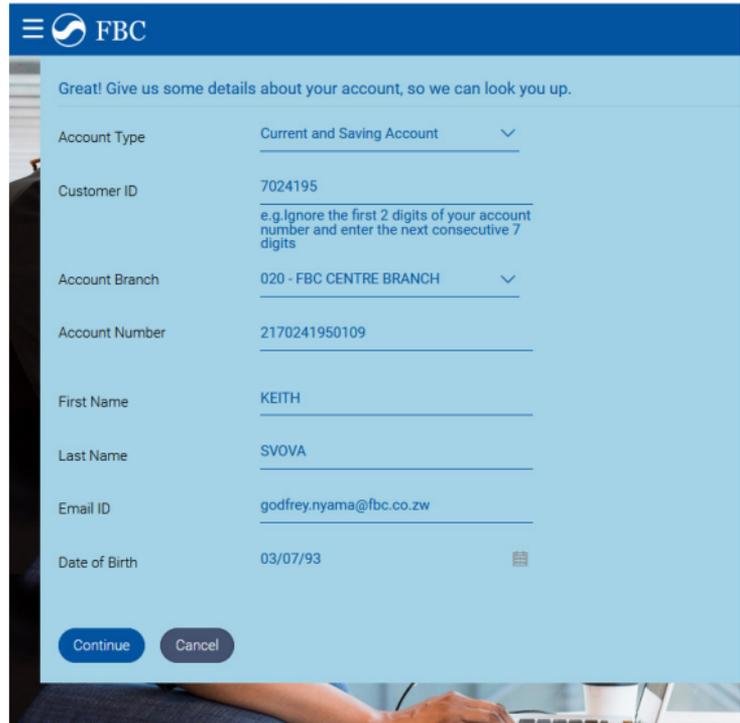
The image shows a screenshot of a web browser displaying the FBC Internet Banking homepage. The browser's address bar shows the URL `10.180.4.210:7777/?module=home`. The page features the FBC logo and a navigation menu. A prominent blue banner contains the text: **FBC Internet Banking. For Your Personal and Business Online Banking Needs.** Below this banner, it says "Choose from our range of products". A circular callout on the right side of the page highlights a blue button with the text "Login" and a right-pointing arrow icon.

- Select 'Register'



Internet Banking Self-Registration

- Enter your account details in the respective fields
- Click Continue to proceed
- Your details are validated against account details maintained in the system

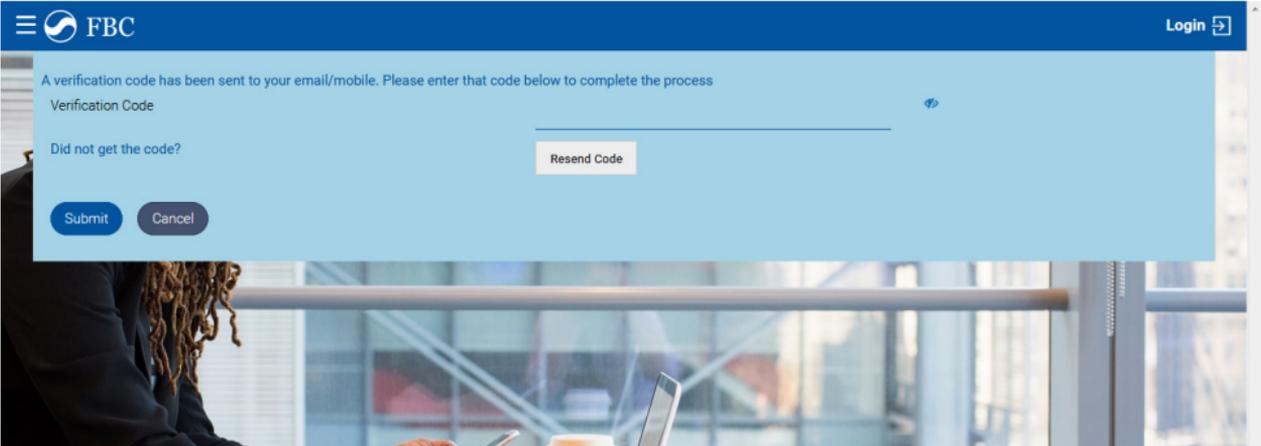


The screenshot shows the FBC Internet Banking Self-Registration form. At the top, there is a blue header with the FBC logo and a hamburger menu icon. Below the header, a light blue banner contains the text: "Great! Give us some details about your account, so we can look you up." The form fields are as follows:

Account Type	Current and Saving Account	▼
Customer ID	7024195	
	e.g. Ignore the first 2 digits of your account number and enter the next consecutive 7 digits	
Account Branch	020 - FBC CENTRE BRANCH	▼
Account Number	2170241950109	
First Name	KEITH	
Last Name	SVOVA	
Email ID	godfrey.nyama@fbc.co.zw	
Date of Birth	03/07/93	📅

At the bottom of the form, there are two buttons: "Continue" (in a blue rounded rectangle) and "Cancel" (in a grey rounded rectangle).

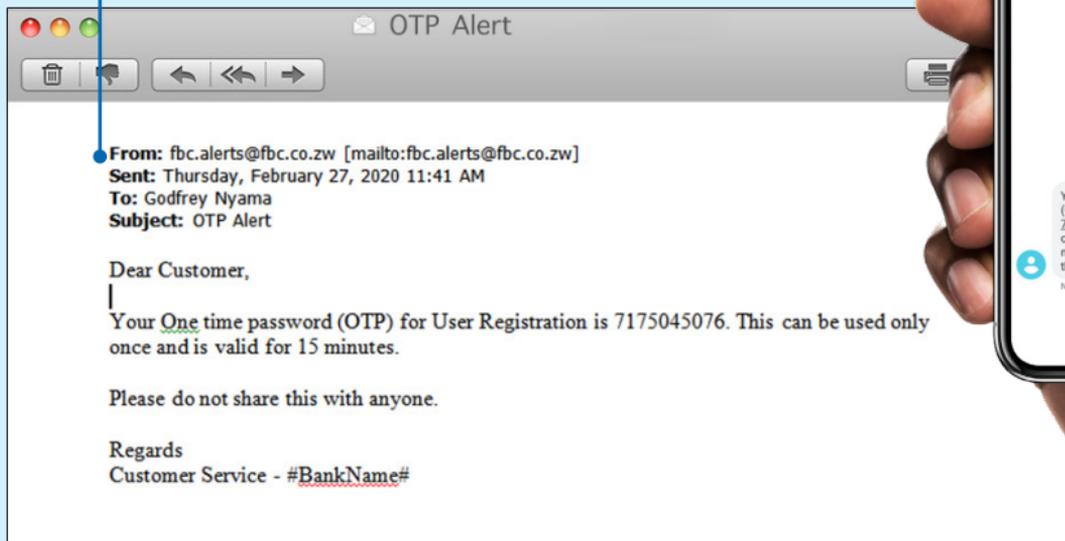
- If the account details match, you will be taken to the next screen as shown below. A verification code/OTP is also sent to your registered email and mobile number at the same time
- Click Resend Code if you do not receive the verification code/OTP within 1 minute



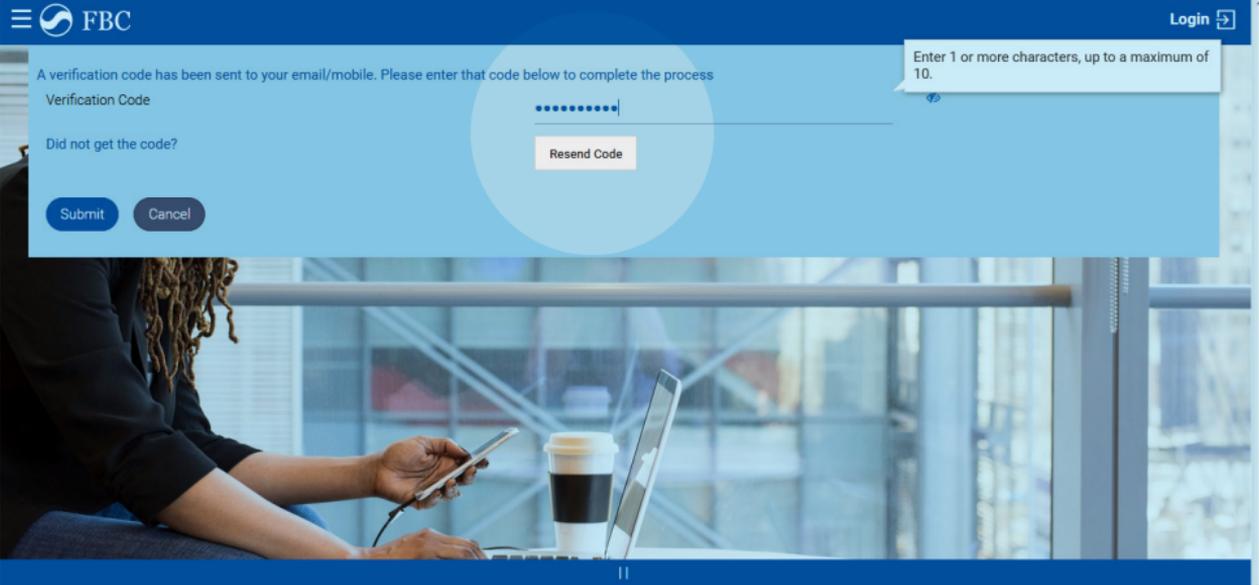
The screenshot shows a web interface for FBC. At the top left is the FBC logo and a hamburger menu icon. At the top right is a 'Login' button with an external link icon. The main content area has a light blue background with the text: 'A verification code has been sent to your email/mobile. Please enter that code below to complete the process'. Below this is a 'Verification Code' label and a text input field. To the right of the input field is an eye icon for toggling visibility. Below the input field is a link that says 'Did not get the code?' with a 'Resend Code' button next to it. At the bottom left of the form are two buttons: 'Submit' and 'Cancel'. The background of the page shows a person with dreadlocks sitting at a desk with a laptop and a coffee cup, looking out a window.

Internet Banking Self-Registration

- SMS verification code/OTP alert from FBC
- e-mail verification code/OTP alert from fbc.alerts@fbc.co.zw



- Enter your verification code/OTP (masked),



A screenshot of the FBC login verification interface. The page has a dark blue header with the FBC logo and a 'Login' button with an external link icon. The main content area is light blue and contains a message: 'A verification code has been sent to your email/mobile. Please enter that code below to complete the process'. Below this is a 'Verification Code' input field with a masked value of ten dots. To the right of the input field is a tooltip that says 'Enter 1 or more characters, up to a maximum of 10.' Below the input field is a 'Resend Code' button. At the bottom left are 'Submit' and 'Cancel' buttons. The background of the page shows a person with long braids sitting at a desk with a laptop and a coffee cup, looking at a smartphone.

≡  FBC Login 

A verification code has been sent to your email/mobile. Please enter that code below to complete the process

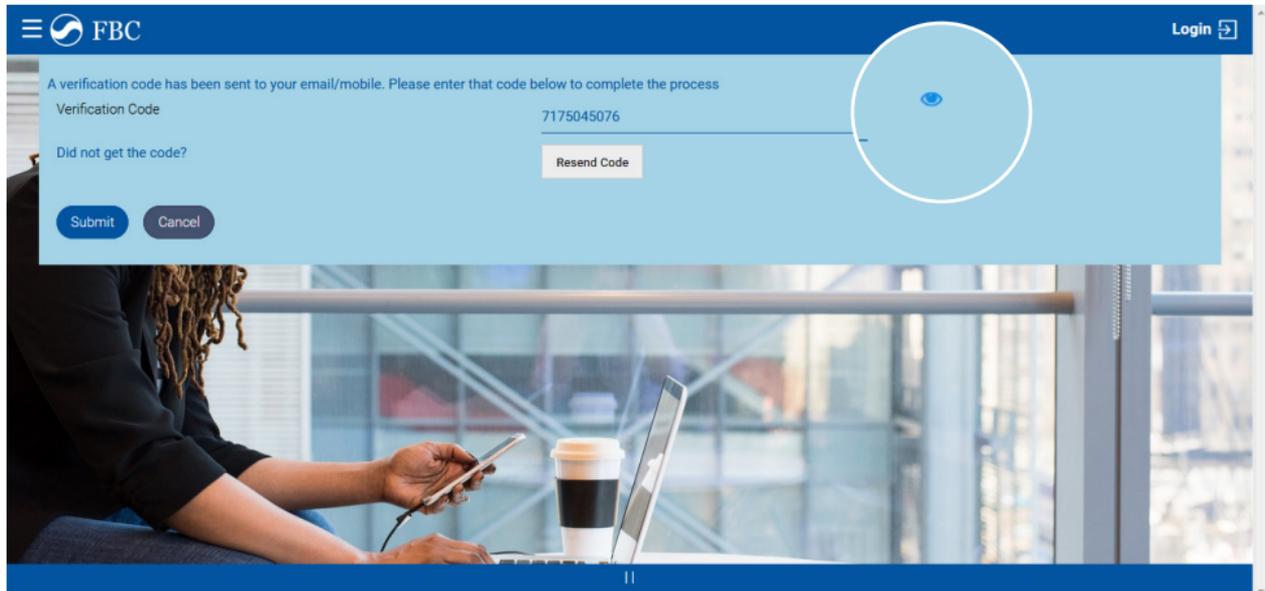
Verification Code

Did not get the code?

Enter 1 or more characters, up to a maximum of 10.

Internet Banking Self-Registration

- You can also unmask the entered verification code/OTP by clicking the highlighted icon if you want to confirm the same

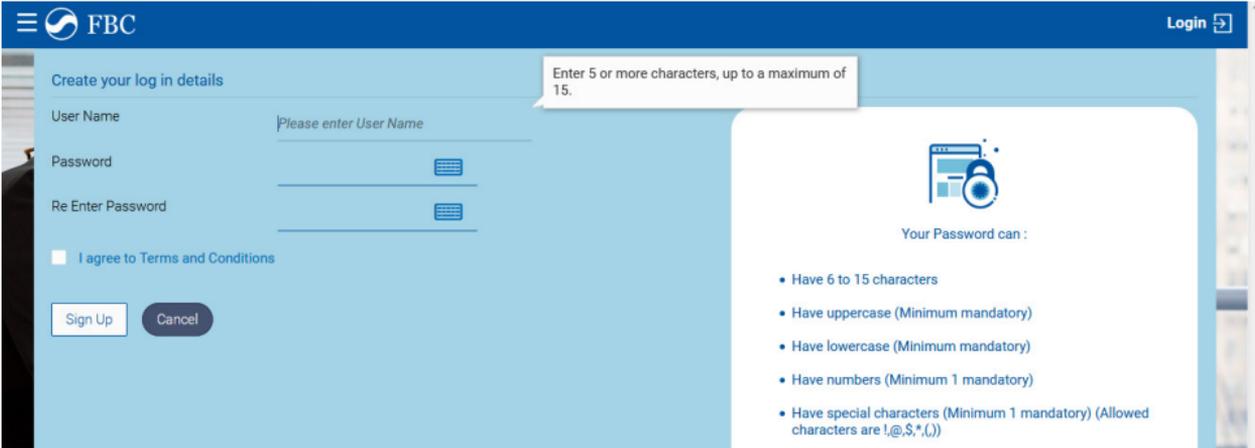


The screenshot shows the FBC internet banking self-registration verification interface. At the top left is the FBC logo with a menu icon. At the top right is a 'Login' button with an external link icon. The main content area has a light blue background and contains the following text and elements:

- A message: "A verification code has been sent to your email/mobile. Please enter that code below to complete the process"
- A label "Verification Code" followed by a text input field containing the code "7175045076".
- A link "Did not get the code?" with a "Resend Code" button below it.
- At the bottom left, there are two buttons: "Submit" and "Cancel".
- A white circular highlight is drawn around a blue eye icon (toggle for visibility) located to the right of the verification code input field.

The background of the screenshot shows a person sitting at a desk with a laptop and a coffee cup, looking at a smartphone.

- If verification code/OTP has been authenticated, you are taken to the next screen shown below wherein you create your log in details
- Enter your preferred User Name and Password as per specifications provided



Create your log in details

User Name

Password

Re Enter Password

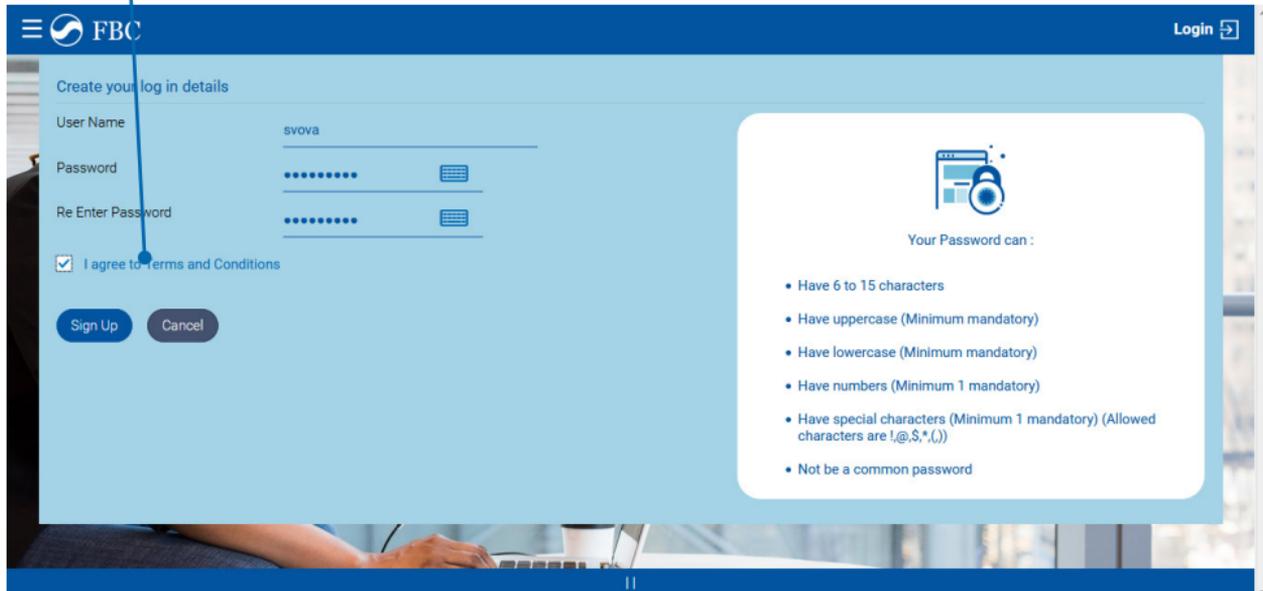
I agree to Terms and Conditions

Enter 5 or more characters, up to a maximum of 15.

Your Password can :

- Have 6 to 15 characters
- Have uppercase (Minimum mandatory)
- Have lowercase (Minimum mandatory)
- Have numbers (Minimum 1 mandatory)
- Have special characters (Minimum 1 mandatory) (Allowed characters are !,@,\$,*,(,))

- Double click on Terms and Conditions to read and understand the full terms and conditions as shown below



The screenshot shows the FBC Internet Banking self-registration interface. At the top left is the FBC logo and a menu icon. At the top right is a 'Login' button with an external link icon. The main form area is titled 'Create your log in details' and contains the following fields:

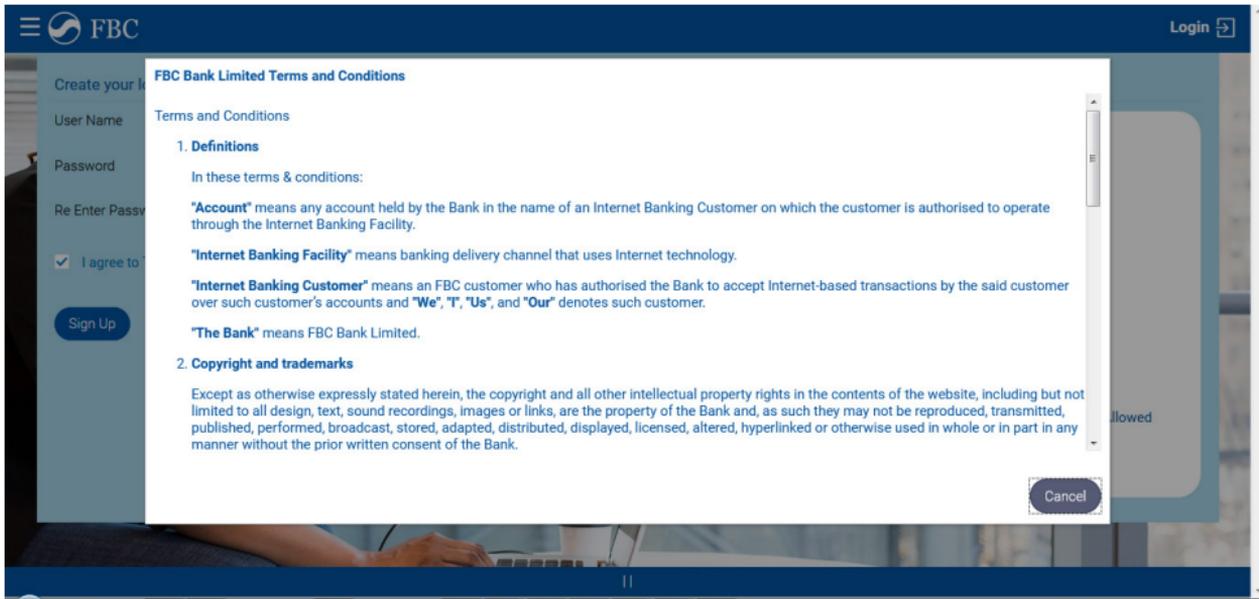
- User Name: svova
- Password: [masked]
- Re Enter Password: [masked]
- I agree to Terms and Conditions

At the bottom of the form are 'Sign Up' and 'Cancel' buttons. A blue line with a dot at the end points from the 'I agree to Terms and Conditions' checkbox to a callout box on the right. The callout box has a lock icon and lists password requirements:

Your Password can :

- Have 6 to 15 characters
- Have uppercase (Minimum mandatory)
- Have lowercase (Minimum mandatory)
- Have numbers (Minimum 1 mandatory)
- Have special characters (Minimum 1 mandatory) (Allowed characters are !,@,\$,*,(,))
- Not be a common password

- Read the Terms and Conditions



The screenshot shows a web browser window displaying the "FBC Bank Limited Terms and Conditions" page. The page has a dark blue header with the FBC logo and a "Login" button. On the left, there is a vertical sidebar with a "Sign Up" button and a "Create your account" section containing fields for "User Name", "Password", and "Re Enter Password". A checkbox labeled "I agree to" is checked. The main content area is titled "FBC Bank Limited Terms and Conditions" and "Terms and Conditions". It contains two sections: "1. Definitions" and "2. Copyright and trademarks".

FBC Bank Limited Terms and Conditions

Terms and Conditions

1. Definitions

In these terms & conditions:

"Account" means any account held by the Bank in the name of an Internet Banking Customer on which the customer is authorised to operate through the Internet Banking Facility.

"Internet Banking Facility" means banking delivery channel that uses Internet technology.

"Internet Banking Customer" means an FBC customer who has authorised the Bank to accept Internet-based transactions by the said customer over such customer's accounts and **"We"**, **"I"**, **"Us"**, and **"Our"** denotes such customer.

"The Bank" means FBC Bank Limited.

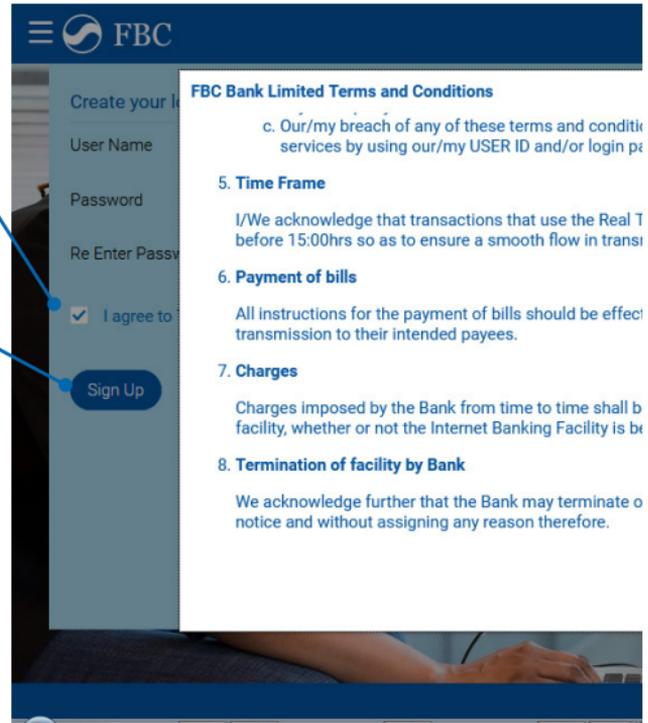
2. Copyright and trademarks

Except as otherwise expressly stated herein, the copyright and all other intellectual property rights in the contents of the website, including but not limited to all design, text, sound recordings, images or links, are the property of the Bank and, as such they may not be reproduced, transmitted, published, performed, broadcast, stored, adapted, distributed, displayed, licensed, altered, hyperlinked or otherwise used in whole or in part in any manner without the prior written consent of the Bank.

Cancel

Internet Banking Self-Registration

- If you are agreeable to the Terms & Conditions, tick the box to proceed
- Click Sign Up to complete the registration process



The screenshot shows the FBC Bank self-registration interface. On the left, a form titled "Create your account" includes fields for "User Name", "Password", and "Re Enter Password". Below these fields is a checkbox labeled "I agree to" and a blue "Sign Up" button. On the right, a white overlay displays the "FBC Bank Limited Terms and Conditions". The visible text includes:

FBC Bank Limited Terms and Conditions

c. Our/my breach of any of these terms and conditions services by using our/my USER ID and/or login p...

5. Time Frame

I/We acknowledge that transactions that use the Real T before 15:00hrs so as to ensure a smooth flow in transi

6. Payment of bills

All instructions for the payment of bills should be effect transmission to their intended payees.

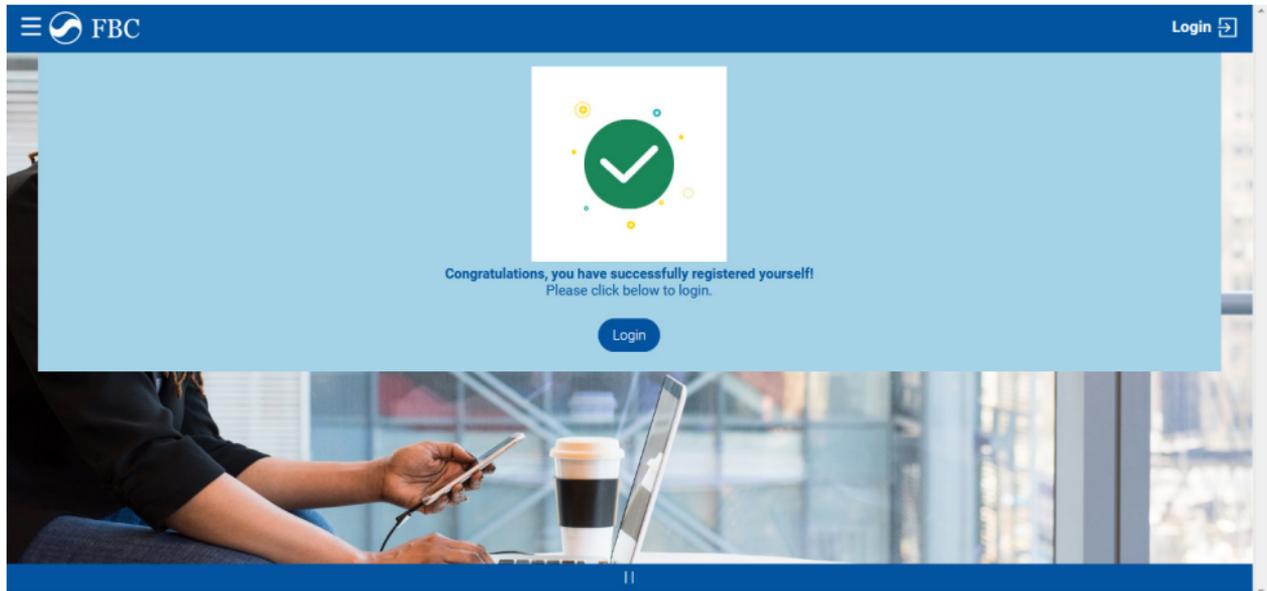
7. Charges

Charges imposed by the Bank from time to time shall b facility, whether or not the Internet Banking Facility is b

8. Termination of facility by Bank

We acknowledge further that the Bank may terminate o notice and without assigning any reason therefore.

- The page below appears once you are successfully registered
- Click Login to login into your created profile



Internet Banking

Self-Registration

- You are now successfully logged on as a registered user!

The screenshot shows the FBC Internet Banking dashboard for user KEITH SVOVA. The interface is divided into several sections:

- Header:** FBC logo, Dashboard, search, mail, and user profile (Welcome, KEITH SVOVA, Last login 27 Feb 04:04 PM, Logout).
- My Net Worth (on 27 Feb 2020):** A circular gauge showing "I Have ZWL58.71".
 - I Have: ZWL58.71
 - I Owe: ZWL0.00
 - Current & Savings: ZWL58.71
 - Term Deposit: ZWL0.00
 - Recurring Deposit: ZWL0.00
- My Accounts:**
 - Current & Savings: ZWL58.71
 - Term Deposits: ZWL0.00
 - Recurring Deposits: ZWL0.00
 - Loans and Finances: ZWL0.00
- My Spends (Last 30 days):** A message states "You have no spends in last 30 days".
- Payments:** Includes icons for Transfer Money, Pay Bills, Favorites, Manage beneficiaries & Billers, Request Money, and View Repeat Transfers.
- Funds Transfer History:** A message states "No new payments have been initiated".
- Recent Activity:** A table showing recent transactions for Savings account 2170241950109.

Date	Description	Amount
04 Jan 2020	POS PURCHASE-POS000...	ZWL50.50 Dr
04 Jan 2020	POS Zimswitch Fees-POS...	ZWL4.72 Dr
04 Jan 2020	INTERMEDIATED TAX-PO...	ZWL1.01 Dr



Welcome
to FBC Internet
Banking!

www.fbc.co.zw